RISK SCORING MATRIX:

- Risks are scored on their likelihood and impact
- When determining the risk impact, it is important to recognise that this is the impact on the whole of Surrey County Council, not your specific service/areas/project
 The impact statements are shown below as a guide as to what might constitute, for example, a minor impact.
 Please contact the Risk Manager if you require further support.

| LIKELIHOOD | | | | | |
|------------|-------------|------------|--|--|--|
| Level | Likelihood | Odds | | | |
| 1 | Rare | <10% | | | |
| 2 | Unlikely | 10% to 30% | | | |
| 3 | Possible | 30% to 70% | | | |
| 4 | Likely | 70% to 90% | | | |
| 5 | Very Likely | >90% | | | |

| IMPACT | | | | | | | |
|--------|----------|------------------------|---|---|--|--|--|
| Level | Impact | Financial (revenue) | Residents | Reputational | Performance | | |
| 1 | Minimal | <£100k | Minimal impact on a small proportion of the population | Has no negative impact on reputation and no media interest | Minimal impact on achievement of one or more SCC priority objectives | | |
| 2 | Minor | £100K to £1m | Minor impact on a small proportion of the population | Minor damages in a limited area. May have localised, low level negative impact on reputation and generates low level of complaints | Minor impact on achievement of one or more SCC priority objectives | | |
| 3 | Moderate | £1m-£2.5m | Moderate impact on a large (or particularly vulnerable group) proportion of the population | Moderate damages but widespead. Significant localised low level negative impact on the organisations reputation which generates limited complaints. | Moderate impact on achievement of one or more SCC priority objectives | | |
| 4 | Major | >£2.5m to £10m | Major impact on a large (or particularly vulnerable group) proportion of population | Major damage to the reputation of the organisation. Generates significant number of complaints and likely loss of public confidence. Unwanted local or possibly national media attention. | Major impact on achievement of one or more SCC priority objectives | | |
| 5 | Severe | >£10m | Serious long term impact on a large (or particularly vulnerable group) proportion of population | Serious damage to the reputation of the organisation. Large number of complaints. National media coverage. Possible government intervention. | Serious long term impact on achievement of one or more SCC priority objectives | | |

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